

Protestant

232161

Complaint Form

Print

Date: August 27, 2011

Complainant or Legal Representative Information:

* Required Fields

Name * Eric Koerner

Firm (if applicable)

Mailing Address * 309 Cinda Leigh Dr.

City, State Zip * Lexington, S.C. 29073

Phone * 803 - 518 - 0742

E-mail * fire6355@yahoo.com

Name of Utility Involved in Complaint: * Carolina Water Service

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) Rate Increase | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

Our water and sewer rates are already higher than anyone that I have spoken to and I don't really think that it is fair that I am charged for the septic usage when I water the plants, lawn or even wash my vehicles. Now you're trying to raise my rates another 80%. If I ever go to sell my house, nobody is going to want to buy it knowing that it is on Carolina water & sewer. I have friends that are on fixed incomes and are barely making it without an increase in their utilities.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

We all need some relief from these outrageous charges that we're already being charged and the increase that you're trying to add.

STATE OF SOUTH CAROLINA)

VERIFICATION

COUNTY OF Lexington)

I, Eric Koerner
Complainant's Name *

verify that I have read my complaint filed on 9/4/2011
Date *

and know the contents thereof, and that said contents are true.

Eric Koerner
Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	